

PROMOTION TERMS AND CONDITIONS

THESE ARE THE OFFICIAL PROMOTION TERMS AND CONDITIONS FOR THE SPRINGO PROMOTION. ENTRY IN THE PROMOTION CONSTITUTES ACCEPTANCE OF THESE PROMOTION TERMS AND CONDITIONS (THE "PROMOTION TERMS").

- Participating Facilities:** Gateway Casinos Clinton
 Playtime Casino Hanover
 Gateway Casinos Innisfil
 Cascades Casino Chatham
 Cascades Casino North Bay
 Starlight Casino Point Edward
 Gateway Casinos Sarnia
 Gateway Casinos Thunder Bay
 Gateway Casinos Woodstock
 Gateway Casinos London
 Gateway Casinos Sault Ste. Marie
 Gateway Casino Sudbury
 Playtime Casino Wasaga Beach
 Casino Rama Resort
- Promotion Name:** Springo
- Promotion Period:** Innisfil, Sarnia, Woodstock, Clinton, Wasaga, Chatham – April 29, 2024 9:00 AM ET – May 24, 2024 8:00 PM ET
 Hanover, Point Edward, North Bay, Thunder Bay, Sudbury, Sault Ste. Marie, London – April 29, 2024 9:00 AM ET – May 25, 2024 8:00 PM ET
 Casino Rama – April 29, 2024 9:00 AM ET– May 26, 2024 5:00 PM ET
- Draw Dates:** Innisfil, Sarnia, Woodstock, Clinton, Wasaga, Chatham– Fridays, May 3, 10, 17, 24, 2024
 Hanover, Point Edward, North Bay, Thunder Bay, Sudbury, Sault Ste. Marie, London – Saturdays, May 4, 11, 18, 25, 2024
 Casino Rama – Sundays, May 5, 12, 19, 26, 2024
- Draw Time:** Casino Rama - 5:00 PM ET on each Draw Date
 Chatham, Hanover, Point Edward, North Bay, Thunder Bay, Sudbury, Wasaga, London, Innisfil, Sarnia, Woodstock, Clinton, Sault Ste. Marie – 8:00 PM ET on each Draw Date
- Draw Prize(s):** A total of fifty-six (56) prizes, for a total of two hundred and fifty thousand dollars (\$250,000 CAD) in cash prizing.

Definitions:

Gateway:	Gateway Casinos & Entertainment Limited
MCR:	My Club Rewards
OLG:	Ontario Lottery & Gaming Corporation
Gaming Day:	The 24-hour period from 4:00 AM ET on one day to 3:59 AM ET the following day during the Promotion Period.
Draw:	A Draw for a Draw Prize at each Draw Time
Qualified Entrant:	<p>An American, of the 50 United States excluding of New York, Rhode Island, Florida and Texas, or a Canadian resident, excluding of Quebec, who is 19 years of age or older and a valid My Club Rewards member (“MCR Member”), but does not include:</p> <ul style="list-style-type: none"> • Current or former employees (within prior 30 days of the start of the Promotion Period) of Gateway (or any of its affiliates) • Current or former employees of any promotional agency involved with this Promotion • Employees of registered suppliers who maintain or repair gaming equipment at any Gateway casino • Executives or staff of a trade union who represent or negotiate on behalf of employees employed at any Gateway casino • Registered gaming assistants of any gaming site in Ontario • Officers, members of the board of directors, or employees of OLG, unless otherwise exempt under law; • Members or employees of AGCO; or • Any individual that has self-excluded or has been banned from any casino and/or any other community gaming centre by either OLG, AGCO, or by Gateway.
Qualified Entry:	An entry ballot generated when a Qualified Entrant enters the Promotion in accordance with these Promotion Terms.
Instant Win Prize:	A prize randomly awarded instantly to a Qualified Entrant from a daily swipe at the PrizePro Kiosk.
Bingo Ball:	A virtual numbered ball issued by the PrizePro Kiosk that corresponds to a numbered square on the Virtual Bingo Card.
Virtual Bingo Card:	A virtual card issued by the PrizePro Kiosk to each Qualified Entrant to capture numbered Bingo Balls awarded via daily swipes on corresponding numbered squares.

Bingo Prize:	A prize randomly awarded to a Qualified Entrant from the PrizePro Kiosk when their numbered Bingo Balls make a single line in any direction by matching the corresponding numbered squares on their Virtual Bingo Card.
Qualification Period(s):	Period in which Qualified Entries must be activated for a Draw.
Qualified Drawn Entrant:	Qualified Entrant whose Qualified Entry is drawn by Gateway in accordance with these Promotion Terms.
Draw Prize:	A prize awarded to a Qualified Drawn Entrant as a result of a Draw (as described above).
CMP:	Casino Marketplace Casino Management Software system
PrizePro Kiosk	An interactive GPEB certified Prize Pro 17, P19 & M19 kiosk located at each Facility, which will be under surveillance during the Promotion Period

How to Enter:

1. No Purchase necessary.
2. My Rewards Club membership required.
3. Qualified Entrants swipe their My Club Rewards Card at a PrizePro Kiosk during the Promotion Period to generate Qualified Entries based on tier level. Qualified Entrants may swipe their My Club Rewards card only one (1) time per Gaming Day per Participating Facility.
 - Ultra – Five (5) entries per day
 - Elite – Four (4) entries per day
 - Gold – Three (3) entries per day
 - Silver – Two (2) entries per day
 - Rewards – One (1) entry per day
4. A Qualified Entry gives a Qualified Entrant an opportunity to win:
 - One (1) Instant Win Prize;
 - One (1) Bingo Balls;
 - On Tuesdays exclusively – Two (2) Bingo Balls and
 - Qualified Entries based on number of days a My Club Reward member has swiped their My Club Rewards card at a PrizePro Kiosk

at the Participating Facility where they have swiped their My Club Rewards card. Qualified Entrants are permitted to enter this promotion at multiple facilities.

5. Qualified Entries need to be separately activated to be eligible for Draw Prize(s). The activation process is detailed in the “How to Win a Draw Prize” section below.
6. Additional Qualified Entries can be obtained through Instant Win Prizes at the PrizePro Kiosk.
7. Additional Qualified Entries apply only to the Draws and do not apply to Instant Win Prizes.

Winning Prizes:

How to Win an Instant Win Prize:

1. Each daily My Club Rewards card swipe at the PrizePro Kiosk entitles a Qualified Entrant to one (1) Instant Win Prize. Limit (1) Instant Win Prize per Gaming Day per Participating Facility.
2. If a Qualified Entrant has won an Instant Win Prize, the prize amount or item will appear on the prize receipt, with the exception of any Qualified Entries awarded as prizing.
3. Prize receipts must be presented to the Guest Services or prize area of Participating Facility in order to redeem for the prize item indicated, with the exception of any Qualified Entries awarded as prizing, which will be automatically added as Qualified Entries by the PrizePro Kiosk.
4. Prize receipts must be redeemed before expiry indicated on the receipt, after which time they will become null and void.
5. Prize receipts have no cash value.
6. Odds of winning an Instant Win Prize are 1:1 daily.
7. In the event of a dispute arising out of any aspect of the PrizePro Kiosk and/or Instant Win Prizes, the Guest Services Manager or Shift Manager shall make the final and binding determination, including but not limited to, the Instant Win Prize amount.
8. Gateway is not responsible for lost, stolen, damaged or misplaced prize receipts.
9. Total value of Instant Win Prizes available to be won at all Participating Facilities combined is a maximum of Two hundred fifty-two thousand two hundred (\$252,200.00 CAD) dollars.

Instant Win Prizes:

- \$5 Food & Beverage Offer
- \$10 Food & Beverage Offer
- \$5 Free Play
- \$10 Free Play
- \$10 Merchandise
- Bonus Qualified Entries (10, 25, 50, 100, 200, 300)

How to Win Bingo Prizes:

1. Each daily My Club Rewards card swipe at the PrizePro Kiosk entitles a Qualified Entrant to receive One (1) numbered Bingo Balls to be added to the corresponding numbered square on their Virtual Bingo Card. Maximum of one (1) Bingo Balls per Gaming Day per Participating Facility. Exclusively on Tuesdays, a Qualified Entrant to receive One additional (1) numbered Bingo Balls to be added to the corresponding numbered square on their Virtual Bingo Card

2. If a Qualified Entrant makes a single line in any direction on their Virtual Bingo Card by matching their numbered Bingo Balls with the corresponding numbered squares on their Virtual Bingo Card, they will randomly be awarded a cash prize from the PrizePro kiosk.
3. If a Qualified Entrant has won a Bingo Prize, the prize amount or item will appear on the prize receipt.
4. Prize receipts must be presented to the Casino Cashier or prize area in order to redeem for the prize item indicated.
5. Prize receipts must be redeemed before expiry indicated on the receipt, after which time they will become null and void.
6. Once Bingo has been won on a Bingo card that card becomes void and a new virtual card will be issued.

Available Bingo Prizes:

- Five (\$5.00 CAD) dollars cash
- Ten (\$10.00 CAD) dollars cash
- Fifteen (\$15.00 CAD) dollars cash
- Twenty-five (\$25.00 CAD) dollars cash
- Fifty (\$50.00 CAD) dollars cash
- One Hundred (\$100.00 CAD) dollars cash

Draw Prizes:

1. Prizing for the Springo Weekly Cash Draws consist of:

Site(s)	Draw Dates & Times	# of Winners per Draw Time	Weekly Draw Prize	Total Draw Prize Value
Clinton, Sarnia	Fridays, May 3, 10, 17, 24 at 8:00 PM ET	1	One thousand dollars (\$1,000 CAD) cash	\$4,000 x 2
Innisfil	Fridays May 3, 10, 17, 24 at 8:00 PM ET	1	Ten thousand dollars (\$10,000 CAD)	\$40,000
Woodstock, Wasaga	Fridays, May 3, 10, 17, 24 at 8:00 PM ET	1	Two thousand five hundred dollars (\$2,500 CAD) cash	\$10,000 x 2
Chatham	Fridays, May 3, 10, 17, 24 at 8:00 PM ET	1	Three thousand dollars (\$3,000 CAD)	\$12,000

Hanover, North Bay, SSM	Saturdays, May 4, 11, 18, 25 at 8:00 PM ET	1	Two thousand five hundred dollars (\$2,500 CAD) cash	\$10,000 x 3
Sudbury, Thunder Bay	Saturdays, May 4, 11, 18, 25 at 8:00 PM ET	1	Three thousand five hundred dollars (\$3,500 CAD)	\$14,000 x 2
London	Saturdays, May 4, 11, 18, 25 at 8:00 PM ET	1	Ten thousand dollars (\$10,000 CAD)	\$40,000
Point Edward	Saturdays, May 4, 11, 18, 25 at 8:00 PM ET	1	Twelve thousand dollars (\$3,000 CAD)	\$12,000
Casino Rama	Sundays, May 5, 12, 19, 26 at 5:00 PM ET	1	Fifteen thousand dollars (\$15,000 CAD)	\$60,000

How to Win a Draw Prize:

1. Odds of winning a Draw Prize are based on the total number of Qualified Entries that have been accumulated & activated at each Participating Facility throughout the Promotion Period and will vary by Participating Facility.
2. On each Draw Date, all Qualified Entrants who have participated in the Promotion at a Participating Facility will be afforded the opportunity to activate all Qualified Entries received at that Participating Facility that have accumulated throughout the entire Promotion Period by swiping their My Club Rewards card at a PrizePro Kiosk from 1:00 PM ET on the Draw Date until one (1) minute prior to the Draw Time for draws taking place at 5:00 PM ET, and from 4:00PM ET on the Draw Date until one (1) minute prior to the Draw Time for draws taking place at 8:00 PM ET.
3. Any Qualified Entry that is not activated during the Qualification Period will not be considered as part of the Draw and will not be eligible to be selected to win a Draw Prize.
4. Under surveillance, at each Participating Facility one (1) Guest Services employee or site designate (the “**Drawer**”), together with one (1) witness, will conduct each Draw using the single-draw option at the PrizePro Kiosk, which has a random number generator that will select the Qualified Drawn Entrant(s).
5. Qualified Drawn Entrants will be selected from the activated Qualified Entries.
6. The Drawer will announce over the Participating Facility’s public announcement system the first name, last initial, and MCR account number of the Qualified Drawn Entrant immediately after the Draw.
7. The Qualified Drawn Entrant(s) must be present to win. The Qualified Drawn Entrant’s name will be announced, and the Qualified Drawn Entrant will have ten (10) minutes at Casino Rama Resort, and five (5) minutes at all other Participating Facilities, to present themselves at the Draw area to claim the Draw Prize.

8. In the event a Qualified Drawn Entrant is not present, another Qualified Drawn Entrant will be selected by unlocking the Qualified Drawn Entrant's name and using the re-draw feature. This process will continue until a winner is declared.
9. Each Qualified Entrant may win a maximum of one (1) Draw Prize per Draw Date per Participating Facility.
10. All activated and non-activated Qualified Entries will accumulate throughout the Promotional Period and will only be removed from the electronic ballot drum following the final Draw on the Final Draw Date within the Promotional Period.

How to Claim a Draw Prize:

1. Before the Draw Prize will be issued to the Qualified Drawn Entrant, the Qualified Drawn Entrant must present valid government-issued photo identification to Gateway verifying their identity.
2. If the Qualified Drawn Entrants is unable to present identification at the time of the Draw, the Qualified Drawn Entrant may verify their account by correctly answering the following account related information: address, phone number and date of birth.
3. If the Qualified Drawn Entrant correctly verifies their account information, the Draw Prize can be considered claimed, but will not be awarded until the Qualified Drawn Entrant returns with valid government issued photo identification. All Qualified Drawn Entrants who claim a prize using this method must return to the Participating Facility with valid government issued photo identification within forty-eight (48) hours or the prize will be forfeited.
4. Qualified Drawn Entrants will be required to complete the applicable prize acknowledgment and/or release forms in the presence of one (1) Gateway employee.
5. If, at the time of the Draw and after the announcement of the Qualified Drawn Entrant is made, the Participating Facility is at legal capacity that prevents a potential Qualified Drawn Entrant from entering the building, the Qualified Drawn Entrant must declare themselves the winner to any Gateway employee within the allotted claiming period but does not have to present themselves to the Guest Services desk or draw area within the claiming period. Once declared, the potential winner will be vetted by a Guest Services representative to validate the winning Qualified Entry.

General Conditions:

1. No purchase is necessary to participate in the Promotion.
2. All winners must answer a skill testing question before any prize is awarded.
3. Gateway may, at its sole discretion, and without liability to any person, alter, amend, suspend or cancel the Promotion and/or the Promotion Terms at any time and for any reason without prior notice.
4. Gateway shall have the right to publish the name, location and a recent photograph of each winner (other than winners from Tennessee, U.S.A.), without remuneration to the winner, and in accordance with the terms of the Gateway Audio Visual Consent Form signed by the winner.

5. Gateway shall have the right to publish the name, location and a recent photograph of the winner(s) (other than winners from Tennessee, U.S.A.), without remuneration to them.
6. Gateway reserves the right to not award any prize in the event that the integrity of all, or a part, of the Promotion is compromised (including, but not limited to, due to computer error, fraud, deception, misrepresentation or misuse).
7. Gateway makes no representations or warranties whatsoever, either expressed or implied, oral or written, in respect to any prize.
8. Gateway is not responsible for any typographical errors in the administration of the Promotion and/or in any promotion related materials.
9. Gateway is not responsible for lost, misplaced, illegible or damaged My Club Rewards player cards.
10. Gateway is not responsible for lost, misplaced, illegible, misdirected, or damaged entries due to computer or electronic malfunction.
11. By participating in the Promotion, all entrants agree to release, discharge, indemnify and hold harmless Gateway and OLG and their respective directors, officers, affiliates, agents and representatives from any and all liabilities, claims, damages, demands, actions or causes of action whatsoever which they or their heirs, successors, assigns, executors or administrators may now or hereafter have directly or indirectly against them or any of them in respect or relating to the Promotion, the administration of the Promotion, the entrant's participation in the Promotion and/or the acceptance or use, misuse or possession of any prize and travel related thereto.
12. All prizes must be accepted as awarded and are non-transferable. The refusal by an entrant to accept any prize releases and forever discharges Gateway from all obligations to that entrant in connection with the Promotion, including delivery of any prize.
13. Gateway reserves the right to substitute any prize or portion thereof with one of equal or greater value.
14. All Gateway decisions in relation to the Promotion are final and binding.
15. Gateway shall have no liability in respect of, and each entrant unconditionally releases Gateway from any liability in respect of any computer, online, software, telephone, hardware or technical malfunctions that may occur, including, but not limited to, malfunctions that may affect the transmission or non-transmission of an entry or the calculation of any My Club Rewards points accumulated by an entrant during the Promotion.
16. Personal information collected in connection with the Promotion will be used, accessed, disclosed and stored by Gateway or its agents only for the purposes of conducting and administering the Promotion, including but not limited to, the awarding of prize(s), for evaluating the products and services we offer to our customers and for any additional purposes described in our Privacy Policy. By participating in the Promotion, each entrant: (i) grants to Gateway the right to use his/her name, mailing address, telephone number and e-mail address for the purpose of administering the Promotion, including but not limited to contacting and announcing the winner; (ii) grants to Gateway the right to use his/her Personal Information for publicity and promotional purposes relating to the Promotion in any and all media without further compensation (other than winners from Tennessee, U.S.A.); (iii) acknowledges that Gateway may disclose his/her Personal Information to third-party agents and service providers of Gateway in connection with the purposes listed above; and (iv) acknowledges that with respect to entrants resident of Ontario, to comply with our legal, regulatory and/or informational requirements, Personal Information collected in connection with the above

listed purposes may be collected and used by or on behalf of OLG and thus shared with OLG pursuant to section 3 of the *Ontario Lottery and Gaming Corporation Act, 1999*. By participating in the Promotion, each entrant consents to the collection, use and disclosure of his/her Personal Information for these purposes. If you have any questions about the collection or use of your personal information, please see our Privacy Policy or contact Gateway's Privacy Officer at 100 - 4400 Dominion Street, Burnaby, BC V5G 4G3 or at Email: privacyofficer@gatewaycasinos.com. Entrants resident of Ontario may also contact the OLG Freedom of Information and Privacy Office at 70 Foster Drive Suite 800 Sault Ste. Marie, Ontario P6A 6V2, 1-800-387-0098.

17. The Promotion Terms will be displayed at Guest Services at Participating Facilities.
18. The Promotion and these Promotion Terms shall be governed by and construed in accordance with the laws of the province of Ontario and the federal laws of Canada applicable therein.